Network Health WellnessWays Program Information

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How to Access Your Wellness Portal

Visit your Network Health personalized wellness portal at **login.networkhealth.com**. You can complete your health assessment and access important information about your wellness program.

Log in to the member portal and click **My Wellness**. Select **My Wellness Portal** from drop down menu.



You will be automatically redirected to the WebMD wellness portal home page.





How to Take Your Health Assessment and Navigate Your Wellness Portal

Health Assessment

If it is your first time logging into the wellness portal this year, you will automatically be prompted to complete the Health Assessment.

The Health Assessment is a quick survey that shows you where your health stands. It's simple, convenient and only takes about 10 minutes to complete. You will be asked about your diet, exercise, sleep habits and medical history. Afterward, you'll receive a personalized report on your current health along with steps to improve it—whether you want to lose weight, reduce stress, quit tobacco or something else.

To complete your Health Assessment, click on the three lines in the upper righthand corner (called a hamburger menu) and select Health Assessment. You can also select the Health Assessment link in the spotlight area in the middle of the page or in the Recommended for You section.





Health Topics

Health Topics are resources that help keep you informed on everything from specific health conditions and healthy eating habits, to mindfulness techniques and more. You'll find a library of valuable resources in the wellness portal. There are articles, webinars and information from Network Health.



Click on any of the health topic cards/images for more information on that topic.



Daily Habits

Daily Habits is a fun, easy-to-use tool to help you achieve your well-being goals. Use it to track progress, see real results and be confident your health is headed in the right direction. Access the Daily Habits area for help with everything from losing weight and managing stress, to quitting tobacco, improving asthma and more.





Your Well-Being **Within Reach**

NebMD

At work, at home and everywhere in between.

With Wellness At Your Side, the WebMD app, you can access **your wellness portal** no matter where you are.

Download the app today.

Download and open the Wellness At Your Side app, then enter your Connection Code: **NETWORKHEALTH** and sign in.



Google Play



Already using the app?

Make sure it's updated! If you have automatic updates on, you'll be notified when the app has been updated. If not, you'll receive a notice with the option to make the update. Use the Connection Code: **NETWORKHEALTH**.





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How to Submit Wellness Activities

WellnessWays Rewards Program lobby.

- **1.** Choose which of the five categories you want to start—Behavior Change, Community Involvement, Lifestyle, Prevention or Well-being.
- 2. Complete five activities in the category to earn a \$50 gift card.
- 3. Complete all five categories to earn up to \$250 in rewards.





How to Sync Your Device

Click on the Sync a Device or App Health Topic card.



Then search for/find your device and follow the instructions to sync your device.

	network health	⊠ ≡	
Connection Cente Find your device or app and link its data to help you rea	C ach your health goals.		
Sync your device to track and achieve your goals			
Available	D and start tracking	Search for device Q	
Health Services Wellness at Your Side	Apple Health	Google Fit	
DETAILS	DETAILS	DETAILS	
BodyTrace Blood Pressure	BodyTrace Scale	+ fitbit Fitbit	
CONNECT	CONNECT	CONNECT	



How to Redeem Your Rewards

Complete five activities in a category to earn a reward. Once you have completed the required activities in a category, you will automatically receive your reward. You will receive an email asking you to confirm whether you want a digital or physical gift card.





How to Redeem Your Rewards (continued)

The email will come from **notification@mypaymentvault.com**. When the email is received, select **Access Your Card** to select a virtual or prepaid physical card.





Wellness Rewards Frequently Asked Questions

Q: What are the options for rewards?

A: Rewards are in the form of a gift card. When you earn \$50 in a category, you will receive an email from **notification@mypaymentvault.com** to confirm whether you want a digital or physical gift card.



Q: Can I give the gift card as a gift?

A: Yes, you can give these as gifts, however, your name will be listed on the card. You can redeem one earned category at a time or multiple earned categories at the same time. Gift cards are sent in increments of \$50.

Q: My email address is incorrect through WebMD. How do I update my email address?

A: To update your email address, hover over the three dots In the upper righthand corner of your WebMD page. In the dropdown menu that appears, select **Settings**. On the settings page, your email must be updated under the **General**, **Messaging** and **Social** tabs. Once you have updated your email address in all three spots, click **Save**.

Q: I ordered my card a couple of weeks ago and have not received it. What should I do?

 A: If you have questions on the status of your gift card, please contact Network Health at wellnessways@networkhealth.com or call 855-212-5327. Our business hours are 8 a.m. to 5 p.m. Monday - Friday.

Q: Does my gift card expire?

A: Yes, all gift cards expire. The expiration date will be listed on your card.

